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Dear ……………………….

You recently wrote to the practice requesting that we place a ‘flag’ on a patient record regarding ………………………………………………………

Practices are receiving an increasing number of requests to do this.

Whilst we are happy to record relevant information in the patient record, please be aware that this is not a robust transfer of information, nor does it guarantee that this information will reliably be seen by clinicians reviewing the notes. This is due to the fact that there is no standardisation of software between practices to support this.

Furthermore if a patient changes practice then data corruption could mean that the flag may not survive.

We expect that you have provided my patient with written information regarding this matter, its relevance, potential complications and have also included advice as to when to raise this matter with their GP.

Yours sincerely